# An Automated Policy-Based Management Framework for Differentiated Communication Systems

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Abstract—This paper presents a novel paradigm to approach the issue of autonomous policy-based management of wired/wireless differentiated communication systems. In contrast to existing management approaches which require static a priori policy configurations, policies are created dynamically. The proposed framework addresses the management issue from a new perspective through posing it as a problem of learning from current system behavior, while creating new policies at runtime in response to changing requirements. A hierarchical policy model is used to capture users and administrators' higher level goals into network level objectives. Given sets of network objectives and constraints, policies are assembled at runtime. The new approach gives more flexibility to users and applications to dynamically change their quality-of-service (QoS) requirements while maintaining a smooth delivery of QoS through network monitors feedback. Simulation results demonstrate the performance of the proposed work.

*Index Terms*—Adaptive policies, autonomic communication systems, policy-based management, quality-of-service (QoS).

# I. INTRODUCTION

HE RELENTLESS growth in wired/wireless communication technologies coupled with rapid advances in realtime applications renders the management of such systems a major challenge. As these systems continue to grow in size, sophistication and geographic reach, application developers are introducing new nontraditional real-time applications such as video-on-demand, virtual collaborative environments, and interactive gaming with stringent time and network resources constraints. A direct consequence of these advances is the continuous struggle of management system paradigms to keep pace with the continuously increasing demand of optimal and adaptive configuration and supervision of the underlying systems. Furthermore, the continuous drive in communications technologies toward the notion of pervasive computing stipulates a profound shift in approaching the issue of communication system management and introduces challenges that could not have been foreseen in the past few years.

One aspect of management that best exemplifies the magnitude of management challenges is typically encountered in quality-of-service (QoS) provisioning. QoS management

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refers to the activities of QoS specification, negotiation, monitoring, and control of network resources to meet end-to-end users and applications requirements, business objectives and resource availability. The notion of predefined policies has been introduced as a promising solution to address the needs of QoS traffic management. These policies prescribe a set of rules that guide the behavior of network components. Once defined by administrators or network operators, these policies are translated into network-level policies and stored in a policy repository where it is subsequently retrieved and enforced as needed. Although significant research work has been carried out in the area of policy-based management, e.g., [1]–[4], existing techniques mainly focus on defining *a priori* policies configurations to manage network devices.

If strictly approached in that sense, policies would lend themselves to be of a static nature and thereby introduce an immediate burden on network administrators. Administrators must be able to develop different policies in order to identify and prioritize users/applications and their requirements, provision network resources, as well as monitor performance within the network. With the increasing magnitude and complexity of current system components, this task places proportional demands on administrators.

Another direct consequence of that static nature is that network administrators recourse to using estimates of network traffic and users requirements in configuring network policies. These estimates can be a major source of inflexibility. For example, initial distribution of network resources to different classes of network services may not come close to optimal utilization of these resources without factoring in past and future forecasted traffic loads. On the other hand, since network-level policies are derived from business objectives and users/applications requirements described in service level agreements (SLAs) [5], policy-based management tools have to evolve and adapt with changes in these objectives and requirements in a timely manner. For example, currently developed adaptive applications, such as multimedia applications, are designed to continuously adapt their QoS demands at runtime; thus putting a stringent dynamically changing requirement on communication systems management tools. Also, users should be involved in a QoS selection as they roam across different domains where cost is of primary concern. Another example of the limitations of current policy-based management systems is encountered during the realization of new services. With each newly installed service, the administrator will have to explicitly specify different QoS parameters such as delay,

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throughput, error rates, and availability. This specification of the service is essentially static in that it often assumes a single type of service is provided at all times, regardless of the current underlying network status. Furthermore, the configuration of an alternative adaptation strategy for this service in case of a network congestion is also static in nature.

This paper proposes a new paradigm to approach the issue of autonomous policy-based management of wired/wireless communication systems. The proposed work is inspired from the process of public policymaking process in the real-world [6]. The novelty of the presented framework lies in that sets of policies, that are specifically adapted to suit current resources availability and users' demands, are dynamically assembled and dispatched at runtime. By decoupling the functionality of adapting network-level policies from the task of mapping business objectives and abstract users requirements, the proposed work offers users and administrators the freedom to specify and dynamically change their requirements. A hierarchical policy model is used to facilitate the mapping of higher level abstract users/applications policies into network-level objectives. Given sets of network-level constraints, objectives, and sets of possible actions to be taken, decisions for policy customizations are taken at runtime based on values obtained from forecast functions to best utilize the available network resources.

The remainder of this paper is organized as follows. In Section II, related work and existing approaches for QoS management and policy adaptation are briefly discussed. Section III presents an overview of the proposed framework for autonomous management of communication systems. Sections IV and V discuss details of the adopted policy hierarchy and the runtime policy adaptation process, respectively. Simulation results and performance evaluation are discussed in Section VI. Finally, Section VII concludes this paper.

#### II. RELATED WORK AND MOTIVATION

Existing frameworks that have been developed to support QoS management mainly fall into one of two categories [7]; reservation-based and adaptation-based systems. Although adaptation seems to provide a more promising solution for network management, existing adaptation techniques still have certain limitations. These techniques usually lack an essential degree of flexibility to build upon past experiences gained from the impact of previously pursued adaptation strategies on system behavior.

Policy-based network management has been introduced as a promising solution to the problem of managing QoS-enabled networks. However, static policy configurations built *a priori* into network devices lack the flexibility and may not be sufficient to handle different changes in these underlying environments. Various research trends, e.g., [3], have highlighted the notion of policy adaptation and the central role that it can play in QoS management in policy-enabled networks. This notion of policy adaptation is becoming even more crucial as the managed systems become more complicated. However, policy adaptation is performed only through adapting policy parameters dynamically according to the current network behavior. In [10], a genetic algorithm based architecture for QoS control in an active

service network has been introduced. Our work follows the same concept of adaptation based on learning while giving more flexibility through the use of policies at different layers to allow users/applications to dynamically specify their requirements in terms of high level policies.

Agents are used in [11] to represent *active policies*. The proposed architecture has a hyper-knowledge space, which is a loosely connected set of different agent groups which function as a pluggable or dynamically expandable part of the hyper-knowledge space. Active policies, which are agents themselves, can communicate with agents in the hyper-knowledge space to implement policies and retrieve information from agents. The architecture takes advantage of intelligent agents features such as the runtime negotiation of QoS requirements. However, an active policy by itself has to be created by the administrator, and once deployed to the network it remains static through its life-cycle.

## **III. PROPOSED FRAMEWORK**

This section presents a brief overview of the proposed policy adaptation framework. Further details on the fundamental functionalities will be presented in the following sections.

We assume that the underlying communication system consists of a set of hybrid wired/wireless domains which all support differentiated services (DiffServ) [15]. For example, the underlying environment can be a DiffServ/Internet protocol (IP)-enabled large enterprise network comprised of several local area networks (LANs) and wireless LANs interconnected with a wide area network (WAN) through one or more access routers. Furthermore, we assume that different domains support three classes of services, expedited forwarding (EF) [16], assured forwarding (AF) [17], and best effort (BE). In DiffServ domains, complex flow-level functions are applied to edge routers that map incoming packets to the appropriate classes of service and marking them with the appropriate DiffServ code-point (DSCP), while core routers implement per-hop-behavior (PHB) functionalities that deal with flow aggregates rather than individual flows.

Edge routers are configured through different policies which specify the way incoming traffic is classified, policed, shaped and marked. On the other hand, the functionalities of core routers are specified through a set of policies that control various scheduling, queues, and buffer management configurations.

Fig. 1 presents a schematic description of the main components of the proposed framework. The central component in this framework is the automated policy adaptor (APA). The key feature in the APA design is the decoupling between the task of mapping abstract higher level goals into network-level objectives from the functionality of adapting network components behavior.

The first task is achieved through a hierarchical policy model. At the top level of this hierarchy, network administrators specify business objectives in the form of policies through a graphical user interface attached to the APA. In the same manner, users/applications are allowed to specify their requirements in a form of policies that are related to different parameters such

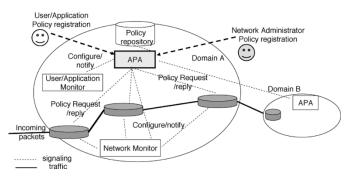


Fig. 1. Proposed policy-based management framework.

as the cost of service, location of users, and time of service. The end result of this process is a set of network-level objectives. Both users and administrators register their policies with the APA.

The latter functionality of policy adaptation according to the mapped objectives is realized through an automated process. The APA interacts with edge and core routers to adapt existing policies or enforce existing ones. The APA is responsible for creating and adapting three types of policies; admission control policies, traffic conditioning policies, and provisioning policies. Admission control decisions are made at the edges of the network based on admission control policies. Therefore, the corresponding ingress and egress points of a requesting flow are first identified and the user's requested resources are checked to ensure that the new flow can be accommodated. Upon a successful request, the APA assembles new *traffic conditioning policies* to configure the edge routers appropriately to accommodate the new flow. The core network is also provisioned by the APA through provisioning policies in order to ensure that once the admission control at the edges succeeds, no bottleneck will be created in the core network. Moreover, specific policing actions are deployed to ensure that nonconforming data flows do not affect the QoS requirements for active data flows.

The adaptation process is either triggered periodically in order to slightly adjust existing policies for better performance, or triggered through events received from network monitors. In addition, adaptation is carried out according to users preregistered policies in response to events related to users and running applications. Examples of events are low battery level, movements of users, or change in an application QoS requirements. The following two sections explain the idea of the policy hierarchy model and describe the steps of the policy adaptation process, respectively.

# IV. PROPOSED POLICY HIERARCHY

This section describes the methodology of translating abstract higher level users' preferences and business goals for QoS into network-level objectives. This task is not trivial due to the dynamics of these requirements and the complexity of the underlying wired/wireless environment. To illustrate those challenges, consider a scenario of a mobile user running a multimedia application. The quality of the played video stream exerts an increasing demand on the battery power of the user's terminal. Naturally, at a certain point, the user would prefer to reduce the quality of the played video if the power level

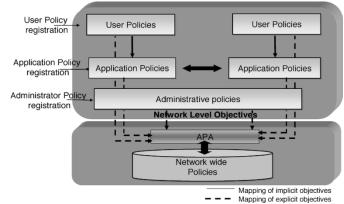


Fig. 2. Proposed APA policy hierarchy model.

drops below a certain level in order to prolong the operations of his terminal. With that consideration in mind, the user's preference for the video quality becomes a function of the battery level, which in turn is a function of time. Furthermore, assume that the cost of the delivered video service varies as the user moves between different network domains, and that the user is interested in obtaining the cheapest service as he keeps roaming across those domains. Under these circumstances, the user would have to frequently intervene manually to readjust his QoS specification in different domains and be aware of the underlying network domains and their associated operating costs. On the other hand, the running adaptive video application may select different actions in order to reduce the video quality such as: 1) reduce the frame rate by dropping frames; 2) reduce the image quality per frame; or 3) reduce the frame size. The selection of the appropriate action will depend on the user's preferences at a particular instant. This further burdens the user with having to be involved in the selection of the quality reduction mechanism.

It should be noted that this inconvenience is only attributed to having the user define his preferences in a statical manner. In the proposed work, the key solution to circumvent these problems is achieved through incorporating a hierarchical approach that enables users/applications to specify their QoS preferences in terms of policy structures. Fig. 2 depicts a schematic illustration for the proposed hierarchy. The hierarchy consists of four layers. The main concern of this section is the first three layers, i.e., users, applications, and administrative policies. Each layer i, i = 1, 2, and 3, is defined on a space  $\bar{\mathbb{S}}_i : \bar{\mathbb{C}}_i \times \bar{\mathbb{A}}_i$ .  $\bar{\mathbb{C}}_i$  and  $\bar{\mathbb{A}}_i$ represent the spaces of possible conditions and actions of layer *i*, respectively. Table I presents a sample of possible conditions and actions for each layer. In the first and third layers, users and administrators, respectively, specify their policies through a graphical user interface attached to the APA. In the second layer, applications interact directly with the APA to register their policies. Policies conditions are translated into events that the APA registers with the user/application and network monitors. Conversely, actions are translated into network-level objectives.

The task of translating parameters of QoS at each layer to network objectives, therefore, reduces to the mapping from layer ito layer j. An illustration of possible mapping methodologies can be found in [18]–[20]. As shown in Fig. 2, the two shaded

 TABLE I

 SAMPLE OF POLICY CONDITIONS AND ACTIONS AT DIFFERENT LEVELS OF THE APA POLICY HIERARCHY

Layer	Conditions	Actions	
User policies	location $\neq$ home, terminal battery level < 50%, video	low/medium video quality, low cost, availability, time-	
	conference destination user name	liness, delay guarantees, Information loss	
Application policies	location $\neq$ domain name, 12 : 00 < time < 18 : 00,	minimum/maxmum frame rate, frame size, quantization	
	user location	factor, color depth, frame latency	
Administrative Policies	traffic source/destination domain, users addresses, class	service access control, service class relative guaran-	
	of service, time of service request	tees(Ex: bandwidth allocated to gold class $>40\%$ all	
		other traffic)	

boxes are used to show the separation between the functionalities of mapping users, applications, and administrators' policies into network-level objectives, as marked by the upper level shaded box, and the task of adapting network-level policies, as marked by the lower level shaded box. As indicated by the figure, the mapping process can be performed either between two consecutive layers or between network-level objectives and any of the other three layers. While the first mapping is referred to as an explicit mapping, the second is referred to as an implicit mapping. An example of an explicit mapping is mapping of a user policy if(location = home) then service cost =30 c/min into a network-level objective concerning service cost if the user's current cell ID belongs to his home network. On the other hand, an example of an implicit mapping is the mapping of a user request of a medium quality video stream into a specific frame rate and size, first, then mapping the resulting values into the required network bandwidth and delay. In general, the purpose of the differentiation between these two types is to further facilitate the automation of the mapping process. Fig. 4 depicts an illustrative example of mapping a user level policy into network-level objectives.

# V. PROPOSED POLICY ADAPTATION APPROACH

In this section, we discuss the adaptation of network policies either to satisfy new users/applications and business goals or in response to feedback information reported back by network monitoring components. Earlier work that addressed the issue of policy adaptation can be classified under one of two categories [3]. Schemes within the first category perform adaptation by dynamically changing different parameters of a QoS policy to specify new attributes values. In the second category, adaptation is carried out by enabling/disabling a policy from a set of predefined QoS policies at runtime. The first category is very specialized and may not cover all situations specially in highly dynamic environments. Meanwhile, policy adaptation through enabling/disabling policies does not scale well with the dynamic users' requirements and the ever changing conditions of underlying wired/wireless environments. The APA scheme tackles this issue via posing it as a problem of learning from current system behavior and using the results of this learning process to assemble new policies at runtime. Nevertheless, the main challenge in assembling policies at runtime lies in deciding on the appropriate policy actions that can be applied to the different

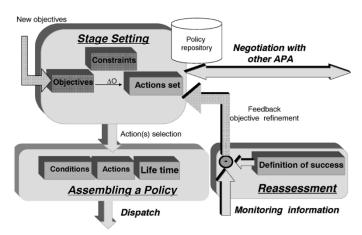


Fig. 3. Stages of adaptive policies assembly and modification.

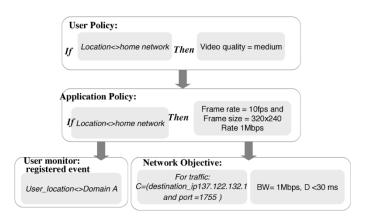


Fig. 4. Illustrative example of a policy mapping.

network components. More precisely, the following two issues arise in the decision making process.

The first issue is related to the basic steps taken to reach the optimum decision. This issue is addressed and inspired by novel approaches to the process of public policy making in the real-world [6]. In these approaches, the policymaking process passes through three main phases; stage setting, consideration of alternative decisions, and finally, reassessment of the applied decision. As shown in Fig. 3, the proposed scheme follows the same steps to decide network policies, while a feedback mechanism is used to ensure the correctness of the delivered policies. The following sections present details of these three phases and their implementation in the context of network policies.

The second key issue is in fact related to the second step of *consideration of alternative decisions* which we elaborate further in Section V-B. Of particular importance in this step is the notion of estimating the implications of each of the candidate decisions on the network performance. For that purpose, a formal prediction process that can measure the impact of each potential decision on different network components is needed. Solving this issue stems from two main observations. The first observation is that the behavior of the network in response to a certain action is typically a function of the network traffic. The second observation is that network traffic has self-similar properties and shows long-range dependencies. This observation, reported in [21], suggests that forecasting methods of economical and technical phenomena can be employed to predict the behavior of each candidate action.

Forecasting methods can roughly be classified into one of two categories: time series and causal regression [22]. Causal regression forecasts deal with the relationship between causes and consequences for long term forecasts. In time series methods, the forecast is based on the earlier behavior. Since time series methods proved to be successful in estimating network traffic behavior, we adopt the same methods for forecasting the behavior of different actions [23]. Specific details on the adopted forecasting methodology will be presented in the following sections.

# A. Stage Setting: Information Gathering

The first step in the adaptive policy making process is *stage setting*. At this stage, all information necessary for the process of policy creation is obtained. The information collected at this stage is defined over three spaces: *constraints space* ( $\mathbb{CN}$ ), *objectives space* ( $\mathbb{O}$ ), and the space of all possible *actions* ( $\mathbb{A}$ ).

The constraints space  $\mathbb{CN}$  represents the space of all physical limitations that can be imposed by the routers features. Examples of these constraints are: memory size, CPU speed, link bandwidth, and available mechanisms for policy implementations (e.g., available classifier types, metering, shaping, and policing mechanisms, and scheduling and queueing disciplines).

The objectives space  $\mathbb{O}$  of the APA describes the overall network QoS guarantees for individual flows, as well as for different classes of services. Formally,  $\mathbb{O}$  is defined as the cartesian product  $\mathbb{O} : \mathbb{C} \times \mathbb{BW} \times \mathbb{L} \times \mathbb{D} \times \mathbb{J}$ , where

- C is the space of classifications that a traffic may belong to. Therefore, an element C<sub>i</sub> ∈ C can be a class of service for flow aggregates, e.g., EF and AF, or an individual flow specification, e.g., IP source/destination addresses, port numbers, MAC addresses, or combination thereof.
- BW, L, D, and J are the spaces of allowed values of bandwidth, delay, jitter and loss, respectively.

An objective  $O_i(C_i, BW_i, L_i, D_i, J_i) \in \mathbb{O}$ , or  $O_i$  for short, describes the bandwidth, loss, delay, and jitter requirements for a traffic within the classification  $C_i$ . Examples of two APA objectives are:  $O_1(\text{EF}, 30\%, 1\%, 20 \text{ ms}, 3 \text{ ms})$  and  $O_2(\text{IP\_source} = 122.145.1.20, 5 \text{ Mb/s}, 3\%, 40 \text{ ms}, 5 \text{ ms})$ .

The set of network objectives, at a certain time  $t, O_t \subset \mathbb{C}$ , can then be expressed as  $O_t = \{O_0^t, O_1^t, O_2^t, \cdots, O_n^t\}, O_i^t \in \mathbb{O}. O_{t_0}$ 

is a statically configured objective which represents the goal of maximizing the utilization of the available bandwidth capacity. It is worth mentioning here that objectives may take absolute values, e.g., delay guarantees of EF class is less than 100 ms,  $D_{\rm EF} < 100$  ms, or relative to other objectives values, e.g., delay guarantees of AF class  $D_{\rm EF} < 1/3D_{\rm AF}$ . An objective  $O_i^t \in O_t$  will change in response to changes in higher level policies.

Now, as pointed out in the previous section, APA policy adaptation is triggered due to either a translated change in user/application or business policies or due to a feedback from network monitors. Hence, once the adaptation process is triggered, the input to the stage setting step can be represented as a partial subset  $\hat{O} = \{\hat{O}_1 \hat{O}_2, \dots, \hat{O}_n\}$  reflecting the required new objectives or the actual measured objective, respectively. As the new subobjectives are fed to this stage, an *objectives change*  $\Delta O = \{\Delta O_1, \dots, \Delta O_m\}$  is calculated as follows:

$$\Delta O = \hat{O} - O_t$$
  
=  $\left\{ \Delta O_i || \forall \hat{O}_i \in \hat{O} : \Delta O_i(C_i, \Delta BW_i, \Delta L_i, \Delta D_i, \Delta J_i) \right\}$   
=  $\hat{O}_i(\hat{C}_i, \hat{BW}_i, \hat{L}_i, \hat{D}_i, \hat{J}_i)$   
 $- O_j(C_j^t, BW_j^t, L_j^t, D_j^t, J_j^t), C_j^t = \hat{C}_i \right\}.$  (1)

The objective change  $\Delta O$  is then used in the next stage of candidate action selection.

Finally, the actions space  $\mathbb{A}$  includes possible actions that can be used in the action part of the policies. Associated with each action is an indicator of whether this action can be applied to an edge or a core router, i.e., this indicator specifies whether this action is applied to a single flow or flow aggregates.

Each action is associated with a *forecast function* (FF) [22]. FF is a mapping of a certain action  $A_k$  to a set of forecasted values. This set of forecasted values is represented by a sparse matrix  $\mathcal{FF}_k$ , written using column-wise notation as follows:

$$\mathcal{FF}_k(n) = \left[ ff_1^k(n) | ff_2^k(n) | \cdots | ff_m^k(n) \right].$$

In general,  $\mathcal{FF}_k(n)$  describes an estimated forecast of the effects of the *n*th application of action  $A_k$  on network performance. More precisely, the *j*th entry of the *i*th column,  $ff_{j,i}^k(n)$ , represents the forecasted change in the *j*th QoS parameter for a certain flow with characteristic classification  $C_i$  in response to applying network action  $A_k$ . The index *j*, therefore, can take values of 1, 2, 3, and 4 corresponding to bandwidth, loss, delay, and jitter, respectively.

Future values of each entry of  $\mathcal{FF}_k$  at the next step n+1 can be obtained by using one of the established forecasting techniques [22]. In this paper, we adopt a general forecasting function with desirable smoothing features; namely, the adaptive-response-rate single exponential smoothing (ARRSES) function. Using the ARRSES function, the value of the (j, i) entry in  $\mathcal{FF}_k(n+1)$  is calculated as follows:

$$ff_{j,i}^{k}(n+1) = \alpha_{n}\partial Y_{n+1}^{j} + (1-\alpha_{n})ff_{j,i}^{k}(n)$$

$$\alpha_{n} = \left|\frac{E_{n-1}}{M_{n-1}}\right|, E_{n-1} = \beta e_{n-1} + (1-\beta)E_{n-2}$$

$$M_{n-1} = \beta |e_{n-1}| + (1-\beta)M_{n-2}, e_{n-1} = Y_{n} - ff_{i,j}^{k}(n)$$
(2)

0	C		BW	loss rate(%)	avg. delay(ms)
$\overline{O_1}$	EF		30%	0.1	30ms
$\overline{O_2}$	AF11		25%	0.15	100ms
$\overline{O_i}$	BE		20%	-	-
$\overline{O_{i+1}}$	IP_source	=	1Mbps	0.4	100ms
	122.137.120.1				

TABLE II APA OBJECTIVES

TABLE 1	III
AMPLE OF APA ACTIONS FO	OR AN EDGE ROUTER

SA

A	Action
$A_1$	Increase token bucket generation rate by 1% for flow $C_i$
$A_2$	Decrease token bucket generation rate by 1% for flow $C_i$
$A_3$	Increase token bucket burst (size) for flow $f$
$A_4$	remark with AF
$A_5$	Increase peak burst size of Three color meter by $1\%$ for flow $f$
$A_6$	Add dropper
$\overline{A_n}$	Report back to application to perform adaptation

where  $0 < \beta < 1$ , and |.| denotes absolute values.  $ff_{j,i}^k(n)$  is the past effect of action  $A_k$  on the *j*th QoS parameter of a traffic with characteristics  $C_i$ , calculated after *n* times of enforcing  $A_k$ .  $ff_{j,i}^k(n+1)$  is the forecasted value of the change in the *j*th parameter of a traffic  $C_i$  if  $A_k$  is to be applied.

 $\partial Y_{n+1}^j$  is the observed effects of  $A_k$  on the *j*th QoS parameter of a traffic with characteristics  $C_i$  as reported by network monitors.

It can be noticed that the value of the controlling parameter,  $\alpha_n$ , is defined as the absolute value of the ratio of a smoothed error  $E_t$  and a smoothed absolute error  $M_t$ . In practice, an administrator can either select one *best* forecasting model for all actions, or develop a rule that will select the best model for each action behavior. Modeling a system behavior is a well-studied field of research [24], [25]. However, to maintain lucidity in illustrating the basic contribution of the proposed adaptation scheme, we considered the utilization of one simple forecasting model, namely, the ARRSES model. ARRSES has been chosen for its simplicity, low memory requirements, and accuracy. Furthermore, it adjusts itself by changing the value of  $\alpha_n$  to follow basic changes in the action effects on different QoS parameters. This provides an automated way of following the effects of different traffic loads over the network.

 TABLE
 IV

 SAMPLE OF APA ACTIONS FOR A CORE ROUTER

A	Action
$\overline{A_1}$	Increase weighted round robin priority for class $C_i$ by $1\%$
$A_2$	Decrease weighted round robin priority for class $C_i$ by 1%
$\overline{A_m}$	Increase drop tail queue capacity of class $C_i$ by 1%

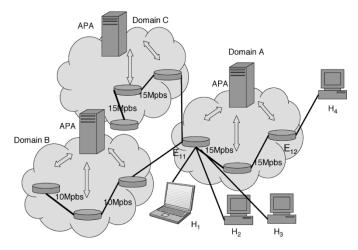


Fig. 5. Experimental testbed.

#### B. Candidate Actions Selection

In the second step, the APA selects one or more actions from the actions space that best attain the specified change of objectives  $\Delta O$  obtained from (1).

The selection process is carried out by calculating an *expected* loss value for each action  $A_k \in \mathbb{A}$ ,  $\mathcal{E}_{\mathcal{L}}(A_k)$ , as  $\mathcal{E}_{\mathcal{L}}(A_k) = \sum_i \sum_{j=1}^4 w_j (\Delta O_{j,i} - f f_{j,i}^k(n))$ ,  $A_k \in \mathbb{A}$ , where  $\Delta O_{j,i}$  represents the required objective change in the *j*th QoS parameter of class  $C_i$ , and is obtained from (1).  $w_j$  is the weight of significance for the *j*th QoS parameter. In other words,  $\mathcal{E}_{\mathcal{L}}(A_k)$  represents the discrepancy between the forecasted change in the QoS parameters and the actual requested change.

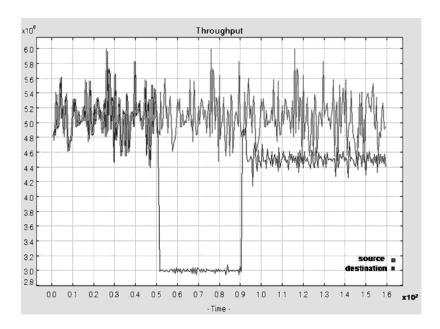


Fig. 6. Adaptation based on user policy.

Now, the process of choosing the optimum policy action reduces to the task of selecting an action  $\tilde{A}$  that minimizes the expected loss values. This idea can be formally stated as follows:

$$\tilde{A} = \min_{A_k \in \mathcal{A}} \mathcal{E}_{\mathcal{L}}(A_k).$$
(3)

At this step, the APA may negotiate with other neighboring APAs for the selection of the most suitable actions to be taken. In general, the APA negotiates with neighboring APAs through query and response messages. This negotiation process can be performed through the utilization of any signaling protocol, e.g., common open policy service (COPS) [26]. The negotiation may also involve the exchange of different actions and values of their forecasting functions. For example, the APA located at the domain of a source node will contain the value of the forecasting function associated of an admission control policy applied to traffic originating from that specific source. On the other hand, the value of the forecasting function associated with the class of service to which this traffic belongs to at different domains is located at different APAs along the path between the source and the destination domains. In this case, each APA will separately prepare and exchange a list of different possible alternative actions and their associated forecasted values. Based on these values, the action that minimizes the expected loss values is selected.

It is also worth noting that, in addition to the negotiation for the action selection process, APAs negotiate to perform various normal management tasks. One example is testing the feasibility of an application's requirements determined through a newly requested objective. In this case, the APA at the source's domain will negotiate with other APAs along the source-destination path for the availability of resources with regard to the priority of the requesting application. In addition, APAs also communicate to exchange monitoring information.

Finally, to reduce the computational overheard required in calculating the *expected loss value* for each action  $A_k$  during the candidate action selection, actions can be further classified ac-

cording to their effects on various parameters such as the bandwidth and delay. In this case, only the subset of actions that satisfy the general requirements of a certain objective, such as increasing the bandwidth or decreasing the delay will be evaluated as the candidate actions in the selection process. However, to maintain lucidity in presenting the proposed scheme, the classification of actions is only limited to indicate whether an action is considered as an edge or a core action.

# C. Policy Assembly

The third step involves the assembly of a new policy given the actions selected in the previous step. The assembled policy consists of a triggering event as translated by the APA from higher level policies (e.g., user location), conditions specified by the characteristics  $C_i$  of the satisfied objective, and the selected action  $\tilde{A}$ . The new policy can also be associated with a life time after which it should expire and be deleted. Once a policy is assembled, it is dispatched to be applied at the network level either to an ingress, egress, or a core router according to the selected action type.

# D. Reassessment

The final step in the policy adaptation process is performed by the *reassessment module*, as shown in Fig. 3, in order to evaluate the degree of success of the previously dispatched policy.

Network monitors measure the average values for the actual QoS parameters of different classes. For example, the actual throughput of traffic of class  $C_i$  at time T is calculated as follows:

$$BW_{i}^{\text{avg}}(T) = \frac{1}{T} \int_{t_{0}}^{t_{0}+T} BW_{i}(t)dt.$$
(4)

In a similar manner, other performance parameters,  $L_i^{\text{avg}}(T)$ ,  $D_i^{\text{avg}}(T)$ , and  $J_i^{\text{avg}}(T)$ , are calculated for each class of service  $C_i$ .

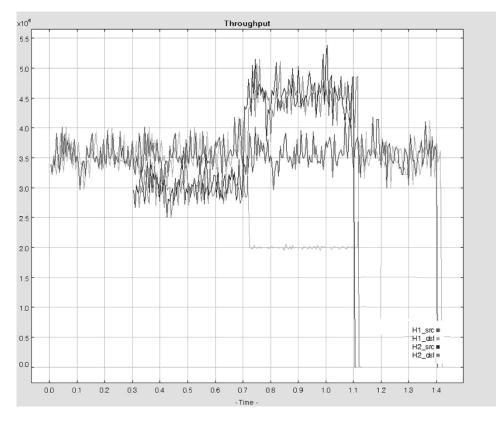


Fig. 7. Adaptation based on application policy.

The APA uses a *definition of success* (SUC) to reassess the decision of the applied policies. SUC is defined as the difference between the current measured values of QoS parameters and the required objectives, as follows:

$$\mathcal{SUC} = \sum_{i} \sum_{j} w_j \left( \hat{O}_{j,i} - X_{j,i}^{\text{avg}} - \mathcal{E}_{j,i} \right), \quad \mathcal{E}_{j,i} = \log \left( \frac{X_{j,i}^{\text{avg}}}{\hat{O}_{j,i}} \right).$$
(5)

 $\hat{O}_{j,i}$  is the new network objective for the *j*th QoS parameter of traffic  $C_i$ .  $X_{j,i}^{\text{avg}}$  is the measured value for the *j*th QoS parameter as obtained in (4).  $\mathcal{E}_{ji}$  is an error function that reflects the degree of tolerance in a certain objective value. We chose the error function to be the natural logarithm of the ratio of the current and desired parameter values since it allows for a wide dynamic range of differences to be measured. Based on the value of  $\mathcal{SUC}$ , the reassessment module takes one of two actions. In case of successfully achieving the required objectives, it modifies an entry in  $\mathcal{FF}$  of the successfully applied action  $\tilde{A}$  using (2) and replaces the current network objective  $O_t$  with the newly applied objectives  $\hat{O}$ . Otherwise, the difference between the measured values by the monitors and the required objectives is fed back to the first stage as a new objective change and the adaptation process is repeated.

# E. Illustrative Examples

• **Constraints set** (ℂℕ): A typical set of constraints is concerned with each router resources. As an example, it states available memory, disk size, buffers sizes, CPU speed, and supported different queueing disciplines, e.g., FIFO, and round robin.

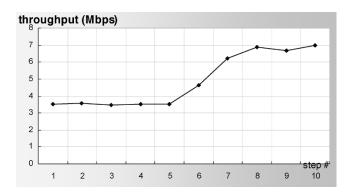


Fig. 8. Forecasted values for A1 with respect to throughput of EF aggregate.

- **Objectives set** ( $\mathbb{O}$ ): Table II gives an example of a possible subset of objectives of the APA. As shown, for each class of service, e.g., EF, the objective is to maintain a guaranteed level of QoS. This level is defined in terms of corresponding values for various QoS parameters such as loss rate, latency, jitter, and guaranteed bandwidth.
- Actions space (A): Tables III and IV give a sample of the action spaces in edge and core routers, respectively.

#### VI. SIMULATION DETAILS AND RESULTS

This section summarizes simulation results of the proposed framework. A simulation architecture was constructed to model a multidomain environment used to evaluate the proposed framework. As shown in Fig. 5, each simulated domain includes an ingress router, a core router and an egress router. The simulated network has been constructed using the J-Sim

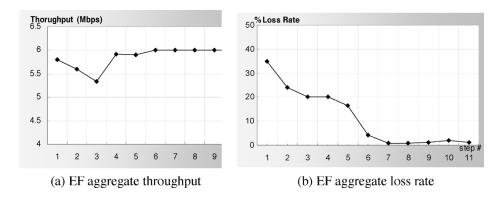


Fig. 9. Forecast function for  $A_2$  with respect to EF aggregates throughput and loss rate.

network simulator [27], a simulator with a Java(tm)-based engine. The APA has been implemented on top of the simulator with a GUI to accept higher level policies that are translated into network-level objectives using heuristic rules as described in [18].

All links for domains A and C and links between all domains are configured with 15 Mb/s capacity and 5 ms propagation delay. Links in domain B are configured with 10 Mb/s with a propagation delay of 5 ms. Weighted round-robin (WRR) scheduling is implemented at each router. Initially, 40%, 30%, and 30% of the available bandwidth are set for EF, AF, and BE, respectively, for domains A, B, and C. Drop tail queues are used as buffering mechanisms for core routers. The edge router  $E_{11}$ is configured with one profile for each traffic source with initial rate as the sending rate of the source. A token bucket-based meter was used for each profile at the edge routers. Unless otherwise stated, traffic is generated by hosts  $H_1, H_2$ , and  $H_3$  to the same destination  $H_4$ . All network traffic has been modeled with a Poisson distribution with different peak rates and a packet size of 1024 bytes. To simplify the implementation of the purposed framework, we limited our experimentation to a subset of possible actions, namely,  $A_1$ ,  $A_2$ ,  $A_3$ ,  $A_4$  of Table III, and  $A_1$  and  $A_2$  of Table IV.

# A. Experiment 1: User-Based Policy Adaptation

In this experiment, we test the performance of the APA in response to a new user policy. Traffic was generated from  $H_4$ to  $H_1$  with sending rate of 6 Mb/s, while  $H_1$  is moving from domain A to B at t = 50, and then from B to C at t = 80. For experimentation purposes, for EF services, we associated a cost 3c, 5c, and 3.3c per 1 Mb/s [28] for domains A, B, and C, respectively. The user on host  $H_1$  has a registered policy  $P_1: if(location \neq home\_domain) then cost < 1.5c per$ unit time. As the user moves from one domain to the other,  $P_1$  is translated to different network-level objectives by the APA at domain A depending on the location of the user. Fig. 6 shows a comparison between the traffic at the source  $H_4$  (source) and the traffic received by  $H_1$  (destination). Initially, at time t = 0,  $P_1$  has been mapped to a new objective  $O(C = H_1, BW \le 6 \text{ Mb/s})$  and action A = "increase token rate by 1% Mb/s" is successively applied to allow the user a sending rate of 6 Mb/s. As the APA is notified with the event that the user is moving to domain  $B^1 P_1$  is remapped to a new objective  $O(C = H_1, BW \le 3 \text{ Mb/s})$  and action: A = "decrease token rate by 1%" is applied until the token rate of the user profile meter at  $E_{12}$  is set to 3 Mb/s. Finally, as the user moves to domain C, a new objective  $O(C = H_1, BW \le 4.5 \text{ Mb/s})$  is formulated and a new action A = "increase token rate by 1%" is selected repeatedly to reach the target rate.

#### B. Experiment 2: Application-Based Policy Adaptation

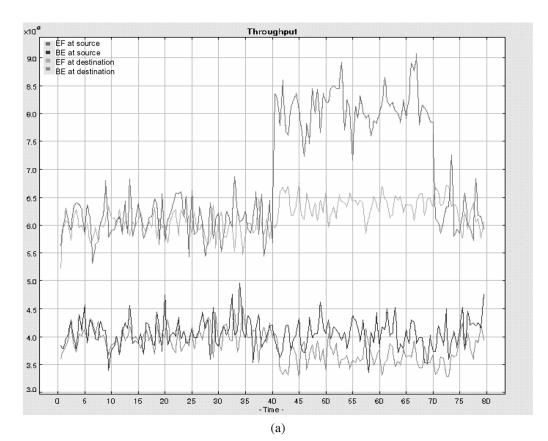
In this experiment we illustrate how adaptation is performed at the network level in response to an application level policy. In this network configuration, EF traffic is generated from two hosts  $H_1$  and  $H_2$  to the same destination  $H_4$ .  $H_1$  transmits at a rate of 3.5 Mb/s for the duration of the experiment.  $H_2$  sends packets with a target EF service with a throughput requirements of 3.5 Mb/s from t = 30 to t = 70 and 4.5 Mb/s from t = 70up to t = 110.

An application running on  $H_4$  registers a policy  $P_2$ , which indicates that traffic reaching  $H_4$  from source  $H_2$  has double the priority of traffic from  $H_2$ , i.e.,  $P_2$ : if  $(Exists(traffic\_source = H_1 and service = EF)$ and  $Exists(traffic\_source = H_2 and service = EF)$ ), then priority  $H_2$  traffic= 2 priority  $H_1$  traffic.

At time t = 0,  $H_1$  started transmission with objective:  $O_1(\text{ source} = H_1 \text{ and destination} = H_4, BW = 3.5 \text{ Mb/s})$ . In this case, the links bandwidth is only utilized by  $H_1$ . The token bucket meter is initiated with a target rate = 4 Mb/s and, hence, all packets are marked with EF DSCP. At time t = 70, a new objective  $O_2(\text{source} = H_2 \text{ and destination} = H_4,$  BW = 3.5 Mb/s) is fed to the APA and the old objective  $O_1$  is replaced with a objective  $O_1(\text{source} = H_1 \text{ and}$ destination =  $D, BW < O_2(BW)$ ). The target rate of the meter of the first traffic is gradually decreased until  $O_1$  and  $O_2$ are satisfied.

Now, at time t = 70, as  $H_2$  increases its sending rate requirements,  $O_2$  is changed to  $O_2$ (source =  $H_1$  and destination = D, BW = 4.5 Mb/s). A new action that increases the target rate for  $H_2$  is gradually applied. Meanwhile, another action for degrading  $H_1$  target rate is applied. Out of profile packets are remarked as AF. At time t = 110, the objective  $O_1$  is replaced

<sup>&</sup>lt;sup>1</sup>In this experiment, this event has been manually configured. However, in the real world, a user mobility prediction algorithm can be used, such as a previous work proposed by the authors [29].



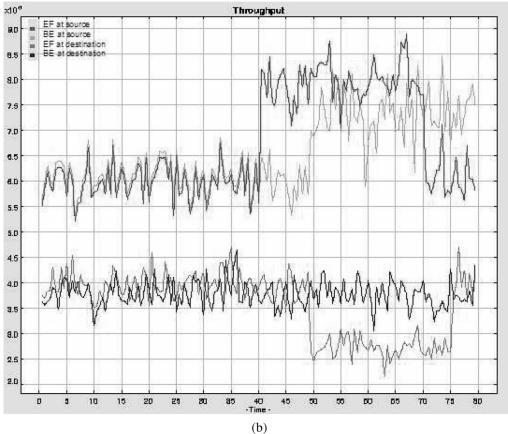


Fig. 10. Throughput comparison between the statically configured network and the proposed scheme. (a) Achieved throughput in case of static configurations. (b) Achieved throughput in case of APA.

back with the initial objective and the target rate is increased to 3.5 Mb/s.

# C. Experiment 3: Network Adaptation

This experiment illustrates the self-configuration feature of the proposed architecture. We illustrate how APA performs an automated selection of the appropriate actions under different network-level objectives. For simplicity, in this experiment, we limit the adaptation process to three actions:  $A_1$ , increase of WRR priority for EF by 1,  $A_2$ , increase buffer size for EF aggregates by one packet, and  $A_3$ , increase the bucket rate of single traffic of  $H_1$  at ingress router  $E_{11}$  by 1%. All network links are set with the same capacity of 10 Mb/s. Initially, the network is configured to 60% and 40% of traffic for EF and BE, respectively. Background traffic is generated by  $H_2$  as EF traffic with a constant bit rate of 2 Mb/s, and by  $H_3$  as BE traffic at a constant rate of 4 Mb/s. A token bucket with rate equal to the initial sending rate of each flow is selected for each flow.  $H_1$  transmits EF packets following a Poisson distribution with an average rate of 4 Mb/s. We start first by analyzing the ability of the selected ARRSES function in following the behavior of the applied actions. Fig. 8 depicts the forecasted values of the throughput of EF traffic aggregate in response to repetitive applications of  $A_1$ . Fig. 9(a) and (b) illustrates the forecasted values of the throughput and loss rate, respectively, of EF aggregate in response to repetitive applications of  $A_2$ .

Fig. 10 shows a comparison between the achieved bandwidth of the proposed adaptive scheme (APA) against the bandwidth achieved with static configurations of the meter, drop tail queue and WRR scheduler.

At t = 0, the following objectives are configured:  $O_1$ (DSCP = EF, BW = 6 Mb/s, L = 0.2%),  $O_2$ (source =  $H_1$ , BW = 4 Mb/s, L = 0.1%),  $O_3$ (source =  $H_2$ , BW = 2 Mb/s, L = 0.2%),  $O_4$ (DSCP = BE, BW = 4 Mb/s). Initially, the token rate of each flow is set with the values of its sending rate.

Due to feedback from the token bucket meter of the flow from  $H_1$ , an indicated loss rate >0.1% was reported to the APA. At this stage, only the objective of a single flow was not met, i.e., an objective refinement  $\Delta O_2(\Delta L < 0.1)$  was triggered. At this stage action  $A_3$  is selected for adaptation. The token bucket rate is increased gradually. This caused a slight increase in the rate of flow  $f_1$  from traffic of  $H_1$ . However, since, at the core router, traffic from both  $H_1$  and  $H_2$  is being dropped by the drop tail queue after a certain period, the loss rate of EF class is increased, where  $O_1$ ,  $O_2$ , and  $O_3$  are violated.

Since action  $A_1$  will result in violating objective  $O_4$ ,  $A_2$  is selected and the size of the drop tail queue is gradually increased. As shown in Fig. 10, this indicates a temporary increase in the throughput of both flows. However, after a certain queue size, the increase does not affect the throughput of both flows. In response to that, action  $A_1$  is selected and repetitively applied giving priority to  $O_1$ ,  $O_2$ , and  $O_3$  over  $O_4$ .

# VII. CONCLUSION AND FUTURE WORK

In this paper, we have presented a novel framework for adaptive policy-based QoS management in wired/wireless networks. The novelty of the proposed algorithm lies in that given sets of objectives, constraints and goals, network policies are assembled at runtime. It has been shown that adapting policies at runtime provides flexible means for controlling network behavior as the surrounding environment changes. In addition, it gives more freedom to users and applications providers to describe their requirements, in a continuously changing manner, in terms of policies that are functions of different parameters such as time, location, and cost. In the future, we plan to further evaluate the performance of the proposed framework through a prototype implementation.

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