## My Start-Ups

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## 2 companies, 2 ways to do it

- 1st: m Element (now Fifth Element)
  - -2000/2001 2004
- 2nd: eTaika Oy
  - -2004

# m Element (now Fifth Element) in brief

- IT Company (multi-channel messaging (UI, Gateways etc..)
- Founded 2000/2001
- Supported by Capital Investment
  - Erja Yhtymä
- Based on technical innovation
  - Plans based on positive market expectations
  - From beginning 7 partners, 6 employees
- Main target group: Operators and Software Developers
- Distribution channel: Partners



#### eTaika in Brief

- Started 2004
- No external money, no loans
  - 2 employees (now 4)
  - No external money, no loans
- Business started by collective customer project (3 companies).
  Result: A product for Event Managements
- Main target group: Top 200 companies, Event management companies, big organizations
- Distribution channel:
  - 1<sup>st</sup> phase step: face- to- face
- Other
  - outsource all non-core business,
  - strong partner networks
  - max. use of Open Source software
    we develop only customers' core processes



## Important Keys Before Start

- Use Business plan as working document
  - Potential market?
  - Sales?
  - Sales expenses / incoming money -ratio?
  - Distribution channels?
  - Competitors
- Resolve carefully business model candidates
- Mentors are helpful
  - Acid Testing is healthy



## Important Keys Before Start

- Use
  - External consults

Their role is to ask: what if?

- advisory board
- Select carefully partners
  - If you don't know them very well, be aware!
- Is there Real customer needs?
- Background studies "with prospects" is necessary
- SWOT is important



#### **KEY TO SUCCESS?**

- Believe & Trust Your Idea
- Don't underestimate your business plan
- Tight expense control
  - Absolutely from beginning
  - "Remember the worst case"
  - Minimize continuous expenses then you don't lose flexibility
- Don't develop the product without real customer
- Do not underestimate sales needs
- Do not hesitate to do uncomfortable decisions