ISDN User Part - ISUP

✓ ISUP - ISDN User Part
  › ISUP/TUP brief comparison
  › ISUP additional features

✓ Interworking of signaling systems

ISUP is an international and national network signaling system for
• call setup,
• supervision and
• release.
“network signaling system” means that ISUP is used between public exchanges.
In addition it supports a wide range of ISDN supplementary services.
Used also in GSM and 3G.

Separate versions for
- International ISUP
- National ISUP in many countries (carry some legacy of older systems)
Summary of course scope

- CAS, R2
- V5
- ISDN
- PABX
- AN
- SIP
- IP
- CCC7
- ISUP
- MAP
- INAP
- HLR/HSS
- SCP
- SIP or ISUP
- Megaco/MGCP/…
- Media Gateway or Switching Fabric
- Circuit
- Packets
- Diameter
**ISUP - ISDN User Part milestones**

- TUP was specified before DSS1 ISDN user signaling during 1980’s.
- ISUP2 specification was released after DSS 1.
- ISUP2 deployment in Finland started 1994.
- Core Network development path is CAS -> TUP ->ISUP.
- If TUP was already deployed, changing to ISUP was relatively easy by a software upgrade in exchanges, because MTP-infra is already in place.
- Recent development in ISUP:
  - ETSI additions of charging information messages into ISUP.
  - IETF (SIGTRAN) has specified ISUP over IP

*Today motivation to study ISUP is due to the need to interwork with it e.g. in cellular networks for call related signaling or to interwork with SIP.*
Why does ISDN need ISUP instead of TUP?

Limitations of TUP compared to ISUP:

- DSS 1 terminal compatibility information cannot be transported in TUP,
- User-to-User information is not specified in TUP signaling messages
- ISDN Suspend/Resume is not supported in TUP,
- TUP does not support all (Euro-)ISDN supplementary services
  - call waiting, call hold ...
  - this was key to creating the market for ISDN CPEs
- In TUP release is non-symmetric / in ISDN it is symmetric
Bearer services supported by ISUP are

- speech
- 3.1 and 7 kHz audio
- alternate speech / 64 kbit/s unrestricted
- alternate 64 kbit/s unrestricted / speech
- 64 kbit/s unrestricted (= transparent 64kbit/s)
- 2 x 64 kbit/s unrestricted
- 384 kbit/s unrestricted
- 1536 kbit/s unrestricted
- 1920 kbit/s unrestricted

Expensive

ISUP offers extensions compared to TUP, but CSN is not able to compete with packet switching (the Internet) in the long run! This is much due to the idea of traditional telephony operators to charge n times one circuit for n circuit capacity (contrary to flat rates in the Internet)
**ISDN basic structures**

**ISDN services**
- bearer services
- teleservices
- supplementary services

Interworking with other networks

PLMN – Public Land Mobile Network, PSDN – Packet Switched Data Network
Basic structure of an ISUP message

MTP message

- F
- CK
- SIF
- SIO
- LI
- B
- BSN
- F
- 8n bits
- 48
- 4
- 4

ISUP message

- data
- CIC + route addr.
- subservice field
- DCBA
- service code
- 0101=ISUP
- 0100=TUP

Route address and Circuit Identification Code (CIC)

- CIC
- SLS
- OPC
- DPC
- 4bits
- 12bits
- 4bits
- 14 bits
- 14 bits

With TUP, SLS = four lowest bits of CIC

NB: ISUP message coding style is similar to DSS1, TUP style is different.
Call identification is based on a compulsory CIC and an optional (logical) call reference

✓ CIC to PCM line and timeslot mapping is static configuration information.
✓ Call reference is recommended only for national use.
✓ n x 64kbit/s connections are always built using consecutive timeslots, thus one CIC is enough.
   › n x 64kbit/s -connection is identified using the smallest CIC among the timeslots.
✓ CIC binds the user information channel (voice or data) and signaling together. One can not exist without the other
   › --> one result is that in IN a special standardised Basic Call State Model is needed. The BCSM is used to track the state of the resources in an SSP (service switching point) while an SCP (service control point) processes additional features.
   › Binding to CIC is also an issue when Interworking with IP Telephony systems because in IP telephony willingness to participate is established prior to any voice path activity.
A successful ISUP call  
(calling subscriber initiates release)

Call Stages
- set-up
- ringing tone
- call
- speech
- release

ISUP Signaling Messages
- Initial Address Message (IAM)
- Subsequent Address Message (SAM)
- Address Complete Message (ACM)
- Call Progress (CPG(ALERT))
- Answer Message (ANM)
- Charging (MPM)
- Release Message (REL)
- ReLase Complete message (RLC)

Ringing on an analogue interface is a current, that rings the bell.
Sample ISUP messages

✓ IAM: will carry bearer service identification, all digits if dialling sequence is like in GSM, may carry some leading digits in case of PSTN like dialling sequence.

✓ SAM: sending of SAMs is dependent whether dialing plan has a fixed nrof digits for the leading digits sent in IAM (or that generated the IAM) or the dialing plan allows variable nrof digit per destination. Variable length numbers go hand in hand with DDI (direct dialling in for PABXs). Routing files may have instructions when to send SAMs and what kind

✓ ACM tells that no more digits are needed nor will be processed

✓ ANM tells that B-party has answered and charging can begin.

✓ Tariff information can be carried in Charging messages. Eases tariff maintenance and supports a more dynamic market place with competition between providers.
Encoding of ISUP messages

- Coding is binary and DSS1 style
  - Each message has a message type field (IAM, SAM…) that is just an octet
  - these kinds of place sensitive fields appear at the head of the message
- Messages carry information elements containing
  - type of the information element
  - length of information
  - content (this may contain several information items: IE specific structure)
- There are mandatory IEs in each message type and optional IEs for the message type
  - Mandatory information is placed first
  - IEs appear in a given order in the message
- It takes an ISUP specific parser to read the message.

Using as few bits as possible was seen as good thing...
**ISUP circuit supervision messages --> circuits and 2M connections can be taken into use and from use in a managed way.**

- **RSC**  Reset circuit
- **BLO**  Blocking
- **BLA**  Blocking acknowledgement
- **UBL**  Unblocking
- **UBA**  Unblocking acknowledgement
- **EHL**  End-of-hold (*)
- **EHA**  End-of-hold acknowledgement (*)
- **OLM**  Overload (*)
- **UCIC**  Unequipped circuit identification code (*)

(*) For national use for the purpose of malicious call identification
Forward COMPATIBILITY is ensured from the 1992 release onwards

A message carries a rule what to do if something unknown=new in the msg

MESSAGE COMPATIBILITY INFO
- TRANSIT AT INTERMEDIATE EXCHANGE INDICATOR,
- RELEASE CALL INDICATOR,
- SEND NOTIFICATION INDICATOR (CONF),
- DISCARD MESSAGE INDICATOR,
- PASS ON NOT POSSIBLE INDICATOR,
- ...

ISUP message coding supports ISUP software upgrades - old and new version can talk to each other!
Version compatibility rules: the following should not be changed:

✓ Protocol procedures, messages, information elements, coding, except to correct an error in the protocol.
✓ Semantics of existing info elements.
✓ Formatting and coding rules.
✓ Adding new parameters into mandatory part of Messages, Optional part can be extended.
✓ Order of information items in an Information Element of variable length, new items can be added to the end of the IE.
✓ Information item value = “all 0” = non-significant value.

+ Fall-back and other compatibility procedures.

Rules apply from ISUP ’92.

The result is that operators can upgrade their networks one by one and node by node and are not dependent on the operator that they are connected to.
Calling Line Identification Presentation - CLIP - is a supplementary service supported by ISUP

A = 500122

ISUP

IAM

CALLING PARTY NUMBER:
- PRESENTATION RESTRICTED IND.
- SCREENING INDICATOR
- ADDRESS SIGNAL

ACCESS TRANSPORT PARAMETER:
SUB-ADDRESS

GENERIC NUMBER:
CALLING PARTY NUMBER (USER)

The directory number of the calling subscriber and condition indicators under which the number can be presented can be carried in ISUP.
Calling Line Identification Presentation Restriction - CLIR - is a pair to CLIP

Calling Party Number:
- Presentation Restricted Ind.
- Screening Indicator
- Address Signal

Access Transport Parameter:
Sub-Address

Generic Number:
Calling Party Number (User)
- Presentation Restricted Ind.

Presentation of A-subscriber’s number may be restricted to support privacy. Restriction can be overridden, given appropriate rights by the law.
Connected Line Identification Presentation -COLP - is a mirror image to CLIP

- CONNECTED LINE IDENTITY REQUEST IND
- CONNECTED NUMBER: PR=00, SI=11
- GENERIC NUMBER: PR=00, SI=00, NQI=101
- ACCESS TRANSPORT PARAM.: SUB-ADDR

Options:

- PR = 00, presentation allowed
- SI = 11, network provided
- SI = 00, user provided not verified
- NQI = 101, additional connected nbr.

Gives the identity of B to A. NB: due to supplementary services B may be different from dialled nr.
Connected Line Identification Presentation Restriction - COLR - is the pair to COLP

- CONNECTED LINE IDENTITY REQUEST IND.
- CONNECTED NUMBER: PR=01, SI=11
- GENERIC NUMBER: PR=01, SI=00, NQI=101
- ACCESS TRANSPORT PARAM.: SUB-ADDR

PR = 01, presentation restricted
SI = 11, network provided
SI = 00, user provided not verified
NQI = 101, additional connected nbr.

B = 500122

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User to User Signalling 1 - UUS1 - allows transporting user provided information over CCS7 network

Application level info can be made a precondition of setting up a call.
Terminal Portability (TP) - ISDN allows interrupting a call and resuming it even from a different phone or phone line.

2B+D

Terminal Portability

SUS

Resume

--> the other end can be synchronized
Call Forwarding No Reply - CFNR - automatically forwards an incoming call to C-number

Call from B to C is paid by B.

(*) CALL DIV. INFO, REDIR. NBR., GENERIC NOTIF.
About supplementary services

✓ Can be divided into A subscriber services and B subscriber services.
  › service data and control reside either at A or B
  › not all supplementary services require support from network signaling
  › some services can be implemented either in the terminal or in the network

✓ Other examples
  › Call transfer
  › Call completion to busy subscriber (call back when free)
  › Call forwarding unconditional,
  › Call forwarding on busy
  › Many PABX –type services: call pick-up ...

✓ Business wise: how important are these supplementary services? (very important when buying decisions are made but only a small set is widely used by subscribers...)
Signaling interworking occurs in an exchange if two legs of the call are managed using different signaling systems.

Interworking of signaling systems
Also we talk about signaling interworking if two peer exchanges are manufactured by different vendors (interworking of different implementations)

≠ compatibility (applies to APIs and protocol versions)
**DSS1 / ISUP -interworking**

- **Subscriber**
  - Setup
  - Setup_ack
  - Info
  - Call_proceeding
  - Alerting
  - Connect
  - Connect_ack

- **Exchange**
  - IAM - Initial Address Message
  - SAM - Subsequent Address Message
  - ACM - Address Complete Message
  - CPG - Call ProGress
  - ANM - ANswer Message

- **Conversation or data transfer phase**
  - Disconnect
  - Release
  - Release_comp

- **Exchange**
  - REL - Release Message
  - RLC - ReLease Complete message
Each signaling system has its own set of signals of information elements -> in interworking almost always some info is lost.

- To ensure smooth interworking, functioning need to be carefully specified. If we have \( n \) signaling systems, there are \( n^2 \) interworking cases!

- Standardization bodies use two methods for the specification of interworking:
  - For Channel Associated signaling: event based FITE/BITE -method.
  - For message based signaling: layer oriented method.

- Interworking specification tells how to map events in one system to the other.
  - In defining the mapping, first pay attention to the semantics of each message
  - When message level mapping is established, look at the information elements and define how information from one system can be mapped to information in the other.
Event based interworking specification method

FITE - Forward Interworking Telephone Event
BITE - Backward Interworking Telephone Event
SPITE - Switching Processing Interface Telephone Event - internal to an exchange.

Incoming and outgoing signaling systems are analyzed only to the extent necessary for the specification of interworking. Logic is given using SDL.
Layer oriented interworking specification was used for ISDN and CCS7

Primitives carry the information between layers

Numbers show the order of events
Mapping from specifications to implementation: case DX 200
ISUP signaling on network level

- ISUP signaling and routing progresses through the network hop-by-hop – i.e. each node on the call path processes the ISUP messages, creates call state and passes the message on

- Naturally not all nodes need to process all info in all messages, some fields are just copied to outgoing messages

- Each node on the call path reserves voice circuits for the ISUP call, through connection must be established on IAM at least in the backward direction so that tones can be passed back to the caller.

- In an implementation (e.g. DX 200) “call state is broken down to: incoming signaling state, incoming call control state, outgoing call control state and outgoing signaling state

  - Signaling state keeps track of the communication with the neighboring exchange
  - Call control state keeps track of the actions and reservation of resources for the call in this exchange
  - Implementation model in DX 200: each of the above states is a state maintained by a process, each process implements the corresponding finite state machine
  - The interface between incoming call control and outgoing call control needs to be signaling system independent or generic enough to support all signaling systems – therefore called the “holy interface”.

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ISUP signaling on network level 2

Because charging starts only if B answers the call, the forward direction for voice must be broken at least somewhere until the ANM message. The backward voice path is connected to the tone generator (for ringing tone) at B-subscribers exchange until ANM.

When a voice circuit is “broken” in absence of any other function, this means that the circuit is connected to a “reserved tone” on the tone generator – NB: there is always some signal on any PCM timeslot, so no such thing as “no signal in a PCM timeslot” exists.

- As a result the call state information is quite detailed.

When an exchange has received a minimum number of digits, it executes number analysis the first time.

- The result may be that e.g. two more digit are needed before it pays off to try number analysis again.
- The result may be that the next hop is identified. Then Routeing = the selection of the outgoing circuit is performed. As a result, the next signaling processor in the exchange can be selected.
- At this point the setup (DSS1) or IAM is passed over the “holy interface” across from the incoming side to the outgoing side. The Outgoing side sends IAM to the next exchange.
Signaling flow is described in more detail:

Because SDL is not used, specs is never complete -> vendors take care of the details.
**Latest development of ISUP**

1. *ISDN charging protocol to transport tariff and billing info*
   - The Finnish network has traditionally carried charging messages. In most other countries the originating exchange needs to know all tariffs in the world.
   - Reflects the difference between monopoly and competitive markets
   - ETSI specifies messages between **charging points** to transport information about additional tariffs on a call by call basis:
     - Final tariff may be composed of many parts
     - Tariff info is maintained by the party, who wants to earn the money.
   - Makes easier to apply dynamic tariffs.
**ISUP2 carries charging info**

In charging generation point, info can be processed into a new form, The registration point produces a CDR- call detail record.
### ISUP - more current/recent development

2. **ISUP-over-IP** for IP-telephony networks

- **SIGTRAN group in IETF**

| ISUP | Stream Control Transport Protocol  
|------|-----------------------------------|
|      | = transport protocol for e.g. signaling  
|      | modified from TCP  
| SCTP | - SCTP/IP replaces MTP + (SCCP)  
|      | (SCCP =?, may survive: there are several options in SIGTRAN)  
| IP   |                                  

We will talk about SIGTRAN later on this course.
**Discussion why DSS1 and ISUP are two different protocols**

- NB: In an IP network one signaling protocol such as SIP is used both in the user to network and network to network signaling case.

- Reasons favoring two different protocols:
  - ISDN/PSTN network stakeholder model contains subscribers and many network operators. Charging on a network to network interface differs from charging on subscriber to network interface. On the network to network interface, we may ignore who made the calls, it may suffice to count call minutes or seconds in both directions.
  - The architecture assumes 64kbit/s timeslot infra. When used for signaling, 64 kbit/s can carry signaling for more than 1000 voice time slots. It is wasteful to use 64kbit/s for a single subscriber and allocate one timeslot on each PCM connection since each signaling channel requires its own signaling terminals in exchanges. Users do not like silent calls. Therefore, exchanges supervise the condition of PCMs. Non-functional PCMs must be taken out of use, tested and repaired, calls may need to be released on failed connections and never offered to a failed connection. Also, it must be easy to add new PCMs into the system and easily take them into use. All this requires managing states of PCMs by signaling (BLO etc). On a subscriber line, the signaling (DSS1) is carried on the same physical connection as user data/voice. So, in this case monitoring of the connection is simpler than monitoring of PCMs.
  - If one signaling channel is responsible for >1000 calls it must be more reliable than a channel that is responsible just for < 30 simultaneous calls.
  - Some supplementary services are implemented in a local exchange needing support from subscriber signaling but not from an exchange to exchange signaling (e.g. call forwarding, call transfer, speed dialling, ...)
  - Identity assurance: is needed at the subscriber interface but not on a network to network interface.
  - When ISDN was designed optimizing performance, resource usage and complexity were important!

But, yes, sure, now a common base protocol + extensions model might work as well!
Summary of ISUP Requirements

+ Support of Operator to Operator Business in processing calls: hop by hop
+ Communicating parties can identify each other clearly
+ A core set of services supported across all ISDN networks → market
+ Each operator can set its tariffs → all subscribers can benefit from campaign prices

Business requirements

Reliability

Very high
+ MTP takes care of it

Performance

One roundtrip ~ 50ms
Call flow transfer delay < 20ms
Post dialing delay → close to zero

Scalability

Scales to any number of operators and subscribers

Flexibility

Limited, but fixed and mobile are OK.
+ CIC ties FSMs to circuits
→ Separate protocol for IN
**Signaling Efficiency**

- The idea is to dimension signaling channels and
- compare amount of signaling bits to service payload bits and to signaling channel speed.
- Signaling is a suitable method for controlling communication service when

\[
\text{amount of signaling bits} \ll \text{amount of service payload}
\]

left side = e.g. bits in the signaling flow for a voice call
right side: amount of voice bits in a call

NB1: businesswise signaling is overhead = not chargeable.
NB2: the above rule is not absolute, rather it reflects common sense and applies in most cases. If the value of the service payload is very high, the service may be an exception.
A Signaling dump from DSS1 (ISUP would be similar)

<table>
<thead>
<tr>
<th>Message</th>
<th>Hexa code</th>
</tr>
</thead>
<tbody>
<tr>
<td>SETUP</td>
<td>009900000801130504038090A31801836C02008070038033327D0291817E0104</td>
</tr>
<tr>
<td>CALL PROC</td>
<td>029900020801930218018A</td>
</tr>
<tr>
<td>Alerting</td>
<td>0299020208019301</td>
</tr>
<tr>
<td>Connect</td>
<td>0299040208019307290569010714247C038090A3</td>
</tr>
<tr>
<td>Disconnect</td>
<td>0299060208019345080281901E028188</td>
</tr>
<tr>
<td>Release</td>
<td>009902080801134D08028090</td>
</tr>
<tr>
<td>Release Complete</td>
<td>029908040801935A</td>
</tr>
</tbody>
</table>

✓ Messages are presented in hexa code
   › Hexa code is 0, 1, 3, 4, 5, 6, 7, 8, 9, A, B, C, D, E, F, where e.g A =1010 in binary

✓ Bold characters are Layer 2 bits
✓ Normal characters are Layers 3 (Q.931) bits
✓ The setup message carries just two digits
Message and flow transfer delay

\[
\text{Msg transfer delay} = \frac{\text{Message length in bits}}{\text{Signaling channel speed}}
\]

Naturally the same formula applies to message flows: flow length/channel speed.

Assume: message or flow length = 1 000 bits and 16 (or 64) kbit/s signaling channel

\[
\text{Flow transfer delay} = \frac{1000 \text{ bits}}{16000 \text{ Bits/s}} \approx 60 \text{ ms}
\]

\[
\text{Flow transfer delay} = \frac{1000 \text{ bits}}{64000 \text{ Bits/s}} \approx 15 \text{ ms}
\]
ISDN signaling duration on 16kbps (L2+L3)

Signaling duration on 16 kbps in ms
Enblock sending, Number length is 8 digits

- SETUP: 24 ms
- CALL PROC: 30 ms
- Alerting: 34 ms
- Connect: 44 ms
- Disconnect: 52 ms
- Release: 58 ms
- Release Complete: 62 ms

ISUP flow delay
**Signaling efficiency**

- Delay per message, delay for the call setup flow, delay for a call flow including setup and release.
  - Can be calculated directly from specification
  - Dimensioning of signaling channels and evaluation of signaling methods

- Alternative: Post dialling delay: from the moment last digit is pushed by the caller till the caller hears ringing tone.
  - Modeling requires the knowledge of network structure!
  - Close to user perception

- Number of bits in a call flow
  - All bits in all calls create signaling traffic – the amount of signaling traffic should be significantly less than the signaling channel capacity
  - Users pay for the service: businesswise signaling is pure overhead – it follows that the following should apply
    - Amount of signaling bits in a call flow $<<$ amount of bits in the service
  - Amount of bits in the service is e.g. amount of voice bits in a call
  - If calling is a flat rate service, amount of signaling bits is not that important